

Gareth Owens LL.B Barrister/Bargyfreithiwr  
Chief Officer (Governance)  
Prif Swyddog (Llywodraethu)



To: Cllr Carol Ellis (Chair)

CS/NG

Councillors: Adele Davies-Cooke,  
Andy Dunbobbin, Veronica Gay, David Healey,  
Cindy Hinds, Hilary Isherwood, Brian Lloyd,  
Mike Lowe, Hilary McGuill, Dave Mackie,  
Mike Reece, Ian Smith, Carolyn Thomas and  
David Wisinger

12 June 2015

Sharon Thomas 01352 702324  
sharon.b.thomas@flintshire.gov.uk

Dear Sir / Madam

A meeting of the **SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE** will be held in the **DELYN COMMITTEE ROOM, COUNTY HALL, MOLD CH7 6NA** on **THURSDAY, 18TH JUNE, 2015** at **10.00 AM** to consider the following items.

**\* Members of the Committee are reminded that a Member Profile training session will be held at the rise of the meeting.**

Yours faithfully

Democracy & Governance Manager

## **A G E N D A**

- 1 **APOLOGIES**
- 2 **DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)**
- 3 **MINUTES** (Pages 3 - 8)  
To confirm as a correct record the minutes of the meeting held on 14 May 2015.
- 4 **ANNUAL REPORT ON THE SOCIAL SERVICES REPRESENTATIONS AND COMPLAINTS PROCEDURE 2014-15** (Pages 9 - 30)  
Report of Chief Officer (Social Services) enclosed.

- 5 **YEAR END CHIEF OFFICER PERFORMANCE REPORT** (Pages 31 - 50)  
Report of Environment and Social Care Overview and Scrutiny Facilitator enclosed.
- 6 **YEAR END IMPROVEMENT PLAN MONITORING REPORTS** (Pages 51 - 82)  
Report of Environment and Social Care Overview and Scrutiny Facilitator enclosed.
- 7 **ROTA VISITS**  
To receive a verbal report from Members of the Committee.
- 8 **FORWARD WORK PROGRAMME** (Pages 83 - 88)  
Report of Environment and Social Care Overview and Scrutiny Facilitator enclosed.